

Our Vision

Our vision is an inclusive and fairer society for all.

We hold a deep commitment to social justice and human rights.

We strive to make a positive difference to the lives of people in our region by increasing understanding of and access to the legal system through free legal advice, education, law reform and tenant advocacy.

We value and respect the diversity, strengths and abilities of our communities and aim to increase our collective resilience while supporting people to make informed decisions.

We acknowledge the traditional owners of the lands on which we work; the Darug, Gundungurra and Wiradjuri people, and pay our respects to their Elders, past, present and emerging.

Community Legal Centres are funded by the Commonwealth / State Community Legal Services Funding Program. The Blue Mountains Tenants' Advice and Advocacy Program is funded by NSW Fair Trading.

Our Patron

Elizabeth Evatt is a celebrated lawyer with strong ties to our local community. She has given a lifetime of service to the justice system as a judge, law reformer, academic and international human rights advocate and was the first Chief Justice of the Family Court of Australia.

We honour Elizabeth's legacy through our commitment to social justice and the promotion of equality.

Do You Need An Interpreter?



If you require an interpreter, call the Translating and Interpreting Service (TIS) on 131 450. State the name of the language you speak, and ask to be connected to the Central Tablelands and Blue Mountains Community Legal Centre on (02) 4704 0207.

Your Feedback

We welcome your feedback. If you have any complaints, compliments or suggestions, please call or write to our Principal Solicitor.

Central Tablelands and Blue Mountains Community Legal Centre Inc.

- 4 Station Street, Katoomba NSW 2780
- (02) 4704 0207 or 1300 363 967
- admin@ctbmclc.org.au
- www.ctbmclc.org.au

Supported by the



CENTRAL TABLELANDS AND BLUE MOUNTAINS Community Legal Centre



CENTRAL TABLELANDS AND BLUE MOUNTAINS Community Legal Centre

Serving Communities Throughout the Region

Free Legal Services

We are an independent, not for profit, community organisation that provides free legal advice and other legal services to the communities of the Central Tablelands and Blue Mountains regions.

As part of a national network of Community Legal Centres, we work towards achieving a fairer and more accessible legal system - especially for people experiencing social or economic disadvantage.

If you live outside the Blue Mountains, you can contact one of our outreach locations to make an appointment:

- Lithgow Information & Neighbourhood Centre (02) 6352 2077
- Lithgow Community Projects (02) 6351 2230
- Bathurst Neighbourhood Centre (02) 6332 4866

We also see people at Bathurst Family Relationship Centre and Orange Aboriginal Medical Service. Please contact us on (02) 4704 0207 if you would like to make an appointment to see us at these locations.

Who Can Use Our Services?

Anyone who lives in the Central Tablelands and Blue Mountains regions can access our services. We provide outreach services throughout these regions.

How Can You Get Legal Advice?

Call our Legal Advice Line on (02) 4704 0207 or 1300 363 967:

Tuesdays	9:30am - 12:30pm
Wednesdays	1:30pm - 4:30pm
Thursdays	9:30am - 12:30pm

Messages can be left outside these times.

Assistance to the most vulnerable people in our communities is prioritised.

Sometimes we can offer face to face appointments, however we provide advice by telephone first.

What Sort of Legal Advice Do We Provide?

Getting legal advice means that a solicitor will explain your legal options so you can decide what to do. The areas of law that we give advice on are:

- Apprehended Violence Orders (AVOs)
- Consumer rights - buying goods & services
- Credit and debt matters
- Discrimination
- Employment
- Family law / care matters
- Family violence & sexual assault
- Fines
- Minor traffic offences
- Tenancy
- Victims compensation
- Wills, Powers of Attorney and Enduring Guardianship (please note we do not draft these documents)

If we can't help you, we will always try to refer you to a services that can help.

All services are confidential. The information you give to us will not be disclosed to any other person or institution without your permission.

Casework / Representation

We may provide some casework in the areas of law we give advice. This is assessed on a case by case basis and access to this service depends on the complexity of the matter, and both our capacity and availability.

What If Both Sides Come To Us For Help?

We cannot give legal advice to both parties in a dispute. If there is a conflict of interest, we will refer one of the parties to another free legal service.

What Other Services Do We Offer?

We run Community Legal Education workshops on many aspects of the legal system. We also produce legal information resources which can be either picked up from our office in Katoomba, or downloaded from our website (ctbmclc.org.au).

Tenants' Advice and Advocacy Service

Our Tenant Advocates provide information, advice and some representation to tenants living in the Blue Mountains. Please phone our **Tenancy Advice Line** on (02) 4704 0201:

Mondays & Tuesdays 9:30am - 12:30pm

Messages can be left outside these times.

Policy and Law Reform

We advocate to change and improve the law for the benefit of the people and communities of our region.